

## What Our Patients Are Saying

Email sharing comments from a patient  
August 11, 2009

A patient stopped by Ground Floor Administration to share the following:

Ms. \_\_\_ was a patient at Baptist Hospital for the past few days, and said he has been a patient at another hospital several times in the past and couldn't help but compare the two.

She told me, at Baptist, she was "shocked and surprised at the awesome level of care she received." The nurses and staff on the 3rd Floor who attended to her went above and beyond - making her stay here a pleasure. She actually enjoyed being a patient at Baptist!

At other hospitals, she said that she usually didn't eat the food because of the quality - at Baptist, the food was great and she was happy to eat. She also was so pleased that instead of just pressing a call button, she could actually call and speak to her nurse.

She said she will tell all her friends and family how great her experience at Baptist Hospital was - she is a fan!

Julie Vick  
Administrative Assistant