

December 18 , 2009

*“Direct communication from Baptist Health Care senior leaders to employees to provide meaningful updates about our journey to excellence ”*



Al Stubblefield  
President & CEO  
Baptist Health Care

Throughout the year, I have been amazed by your efforts to sustain the highest levels of quality and service excellence. Despite the uncertainties of health care reform and a troubled economy, your efforts have made Baptist Health Care strong in all of our Pillars, and more importantly, our commitment to our Mission, Vision and Values.

As we celebrate Christmas and prepare to usher in a new year, I want to thank you for your continued commitment to doing the right thing for the right people at the right time. Our organization excels and pushes forward because of your passion and dedication to improving the quality of life for our patients and community.

I am reminded of an old holiday quote by Author Norman Brooks - “Christmas is forever, not for just one day, for loving, sharing, giving, are not to put away - like bells and lights and tinsel, in some box upon a shelf. The good you do for others is good you do yourself...”

All day, every day, our patients, their families and our communities see the good you do...not because you have to, but because you want to. This is what makes Baptist Health Care special. Thank you for all you do.

I wish you and your families the very best as you celebrate this wonderful season. I look forward to discovering with you what 2010 holds for us.

**Merry Christmas**